

My Phone stopped working



Screen Frozen	Restart phone (Google "How to restart *Phone you have* when screen is frozen")
Phone Won't Install Software Updates	Look in settings and check the phone's storage. If it's full, delete some videos/pictures/apps and try again. If the storage isn't full, the phone may be too old to receive updates—time for a new phone.
Camera Not Working	Try closing and reopening the app. If that doesn't work, restart your phone.
Overheating	Leave your phone in a dark, cool place for a while and it should start working again
Bluetooth Won't Connect	Try turning bluetooth off and on again. If that doesn't work restart your phone